



WEST VALLEY DISPOSAL

Experience, Knowledge, Dependability



VOL. 1

Serving the Community of Mountain House

Fall 2009

Leaf Pickup Season is Approaching

As you may be aware, West Valley Disposal Service provides the Mountain House Community with leaf pickup service along with your regular garbage collection. Leaf Season will begin November 18, 2009 and continue through January 15, 2010. Your brown cart may be placed at the curb weekly during this time. We do have a few requests to help make collection run smoothly:

■ **Please make sure** that all leaves are within the brown cart. Since we are using automated trucks, we can not pick up any material that is not contained within the cart. Any additional leaves, beyond the capacity of the brown cart should be saved until the following week.

■ **Please do not** put plastic bags in your brown cart. Just place the leaves directly inside and we will take care of the rest. Remember, any leaves left outside of your cart will not be picked up.



If you have any questions about the leaf pickup service please call the office at (209) 835-3639 and we will be happy to answer your questions.

Welcome... To our first semi-annual newsletter. The purpose of our newsletter is to keep you updated on important collection events, outline various services we provide, and answer your most frequently asked questions.

We have been serving this Community since its inception and it is our goal to provide Mountain House with the best service possible. If you have any questions about container sizes, specifications, collection schedules or related customer service issues, please do not hesitate to give us a call at (209) 835-3639. You can also visit our office at 30703 S. MacArthur Drive, Tracy, CA 95377.

Office Hours

Please feel free to contact our office with your customer service questions at 835-3639. Our office hours are Monday–Friday 7:00 a.m.–5:00 p.m. In addition, the office is closed on the following holidays: Thanksgiving, Christmas, New Year's Day, Memorial Day, Fourth of July and Labor Day.

Visit us online at www.westvalleydisposal.com

Holiday Collection Schedule and Christmas Tree Pick Up

We observe Thanksgiving, Christmas and New Year's Day. If your collection day is scheduled on one of these holidays, your pick up will be done the following day.

Since Thanksgiving is on a Thursday, if your regular collection day falls on Thursday, your garbage will be picked up on Friday.

Because the current collection days for Mountain House are on Wednesday and Thursday, there will be no change in schedule for Christmas and New Year's Day.

Christmas Tree Pick Up

Yes, we will pick up your Christmas tree. Please set your tree out with your garbage container on your regularly scheduled service day. Trees six feet tall and over should be cut in half. You can also set out flocked and treated trees. Please make sure all ornaments, tinsel and tree stands have been removed as they can not be recycled with the green waste.

REMINDER:

> **NEVER PLACE THE FOLLOWING ITEMS IN YOUR CARTS:** Dirt or rocks, Liquids such as oil, water, gas or chemicals, Hot ashes or coal, Dead animals, Hazardous waste

Frequently Asked Questions

Q: *How do I start or stop my service?*

A: To start or stop your regular residential collection service, or if you have billing questions please contact Southwest Water at 1 (877) 405-1750.

Q: *How do I order a dumpster?*

A: If you would like to order a dumpster please call (209) 835-3639. We will give you details about dumpster sizes, prices and delivery information. To get dumpster sizes and specifications, you can also visit us online at www.westvalleydisposal.com.

Q: *Where is the nearest dump and what are the prices?*

A: The Transfer Station is located at 30703 S. MacArthur Dr. in Tracy. We are located about 1 mile south of Linne Rd. on S. MacArthur Dr. (toward the airport). You can also take Corral Hollow Rd. or Tracy Blvd. to Linne Rd. make a left on Linne Rd. and then a right on S. MacArthur Dr. The dump fees are based on the quantity of material being dumped. The fees range from \$11.00 per cubic yard to \$57.50 per ton. For more pricing information please call (209) 832-2355.

Q: *How do I dispose of large bulky items?*

A: Contact our office at (209) 835-3639 to arrange for an extra pick up. Charges will vary depending on the item.

Collection Sites and Events

■ Agriculture Pesticide Container

November 10, 2009
Tracy Material Recovery
30703 S. MacArthur Dr., Tracy, CA 95377
Call San Joaquin County Public Works
for more information 468-3066

■ Household Hazardous Waste

7850 R.A. Bridgeford St.
Stockton, CA 95206
Call San Joaquin County Public Works
for more information 468-3066

■ Free E-Waste Recycling

Tracy Material Recovery
Monday–Saturday • 8:00 a.m.–4:00 p.m.
30703 S. MacArthur Dr., Tracy, CA 95377
or call us for a pick up at 835-3639,
fees may apply.
Boyd Service Center
520 Tracy Blvd., Tracy, CA 95376
October 10, 2009 • 9:00 a.m.–1:00 p.m.

■ Used Oil Drop-Off

Monday–Friday • 8:00 a.m.–4:00 p.m.
Tracy Material Recovery
30703 S. MacArthur Dr., Tracy, CA 95377
832-2355

West Valley Disposal & The 3 Cart System

West Valley Disposal Service provides residential garbage collection every week. Customers are provided with three separate carts: the Green Trash Cart, the Blue Recycling Cart and the Brown Yard Waste Cart.

Green Trash Cart

The Green Cart is for garbage and is collected at the curb every week on your regular scheduled collection day*. Placement of your cart at the curb is essential to insure collection by our automated trucks. Place your trash cart on either side of your driveway, at the edge of the curb. Allow a minimum of three feet of clearance on all sides of the cart from objects such as trees, fences, mailboxes, streetlights and **other carts**. Position your carts so that pedestrians can use the sidewalk. Please have your carts at the curb by 4:00 a.m. on your collection day.

**Refuse collection days are currently Wednesday and Thursday. Service days may be subject to change and customers will be notified in advance.*



Blue Recycle Cart

The Blue Cart is for recycling. This is your chance to help the environment by recycling. Put your recycle cart in a convenient location and use it daily. Recycling is easy with the collection system. Just fill your blue cart with acceptable materials. All bottles, cans, jars and plastic containers should be rinsed clean. Cans and plastic containers should be crushed to provide more room. All container caps must be removed and discarded in your regular garbage. Place your cart at the curb every other week along with your trash cart for collection.

Acceptable Materials Include:

- Plastic (bottles & jugs)
- Polystyrene (foam products containing #6 symbol)
- Metal (aluminum foil, trays and cans, tin and steel cans)
- Glass (glass bottles and jars)
- Paper (newspaper, corrugated cardboard, chipboard, paper bags, junk mail)

Unacceptable Items Include:

- Foam Packing Peanuts
- Plastic Bags and Film (grocery stores accept them)
- Light Bulbs
- Aerosol Cans
- Paper or Boxes with plastic or foil linings
- Motor Oil Containers
- Ceramic Dishes, Cups
- Window Panes, Mirrors, Pyrex Glass, Drinking Glasses
- Waxed or Plastic Coated Cartons (milk cartons)
- Household Hazardous Waste (paints, cleaning products & insecticides)

Brown Yard Waste Cart

Did you know that up to 40% of the residential waste stream is made up of organic "green waste"? You can help reduce waste by putting your yard and garden waste into the Brown Cart. Place loose yard waste in the brown cart. Do not tie branches and limbs or pack the waste into the cart. Please do not use plastic bags. Place this cart at the curb every other week** along with your trash cart for collection.

Acceptable Materials Include:

- Lawn trimmings
- Garden Prunings
- Cuttings From Trees and Shrubs
- Weeds
- Leaves

Unacceptable Materials Include:

- Plastic Bags
- Dirt, Rocks or Concrete
- Food Scraps

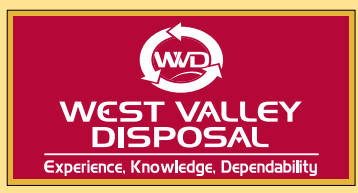
***During leaf pickup season, please place your Brown Yard and Garden Cart out every week.*

Tracy Disposal Buy Back Center

Don't forget about our Buy Back Center conveniently located at 99 W. 6th Street in Tracy. We pay cash for CRV items such as plastic, glass, aluminum and newspaper. Open: Monday–Friday 10:00 a.m.–4:00 p.m. and Saturdays 9:00 a.m.–4:00 p.m.

REMINDERS:

- > **KIDS LOVE TRUCKS—PLEASE KEEP CHILDREN AT A SAFE DISTANCE FROM COLLECTION VEHICLES.**
- > **CARTS MUST HAVE 3 FEET OF CLEARANCE AND MUST BE 6 FEET FROM VEHICLES, BOATS AND TRAILERS.**



www.westvalleydisposal.com

30703 S. MacArthur Drive
Tracy, CA 95377

Mountain House Collection Schedule 2009–2010

Recycling Weeks are Shaded Blue. Place your Green Trash Cart and Blue Recycling Cart at the curb by 4:00 am.

Yard & Garden Weeks are Shaded Green. Place your Green Trash Cart and Brown Yard & Garden Cart at the curb by 4:00 am.

Blacked out boxes are Street Sweeper days. Sweeping is done every other Monday & Tuesday.

SEPTEMBER 2009						
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DECEMBER 2009						
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JANUARY 2010						
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FEBRUARY 2010						
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MARCH 2010						
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APRIL 2010						
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MAY 2010						
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JUNE 2010						
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JULY 2010						
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AUGUST 2010						
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